

# Semantic Web Technologies for CrossCult



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Third International Workshop on Semantic Web for Cultural Heritage

Heraklion, Greece, June 3, 2018



# Talk Outline

- ◆ Introduction to CrossCult
- ◆ The CrossCult Knowledge Base
- ◆ Semantics-enabled reflection
- ◆ CrossCult Services
- ◆ CrossCult Mobile Apps



# The Project

**CrossCult:** Empowering reuse of digital cultural heritage in context-aware crosscuts of European history

- ◆ Call: EU H2020
- ◆ Topic: REFLECTIVE-6-2015 - Innovation ecosystems of digital cultural assets
- ◆ Type of Action: Innovation Action
- ◆ Timeline: 36 months, March 2016 – February 2019

# Our Team

- ◆ An Interdisciplinary Team
  - ◆ Computer scientists, social & humanities scientists, SMEs and venue representatives working collaboratively



# Consortium & Partners

## Main Partners



## Associate partners

### Venues

- Archaeological museum of Tripolis, GR
- Roman Spa of Lugo, ES
- National Archaeological museum of Spain, ES

### Cities

- Chaves, PT
- Valetta, MT
- Luxembourg City, LU,
- Tripoli, GR
- Argos-Mycenae, GR

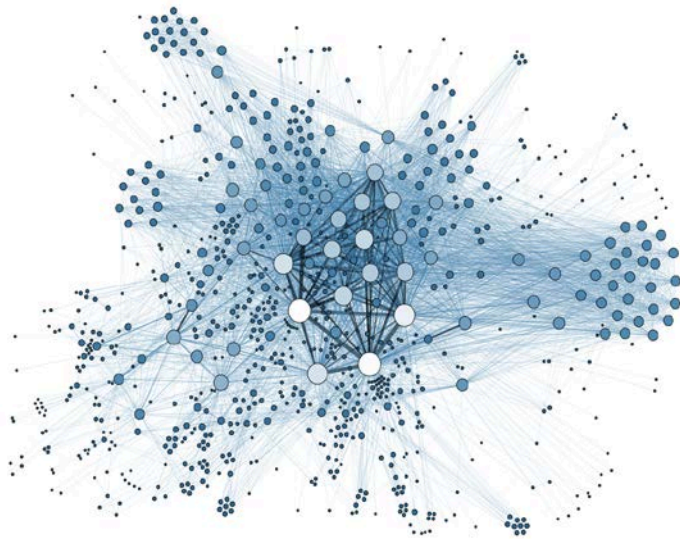
### NGO

- DIAZOMA - GR

### SMEs

- Postscriptum, GR
- Mediapro, ES
- ARCTRON 3D, DE
- Empty Museums Design, ES
- Pyro Studios, ES

# Project Aims



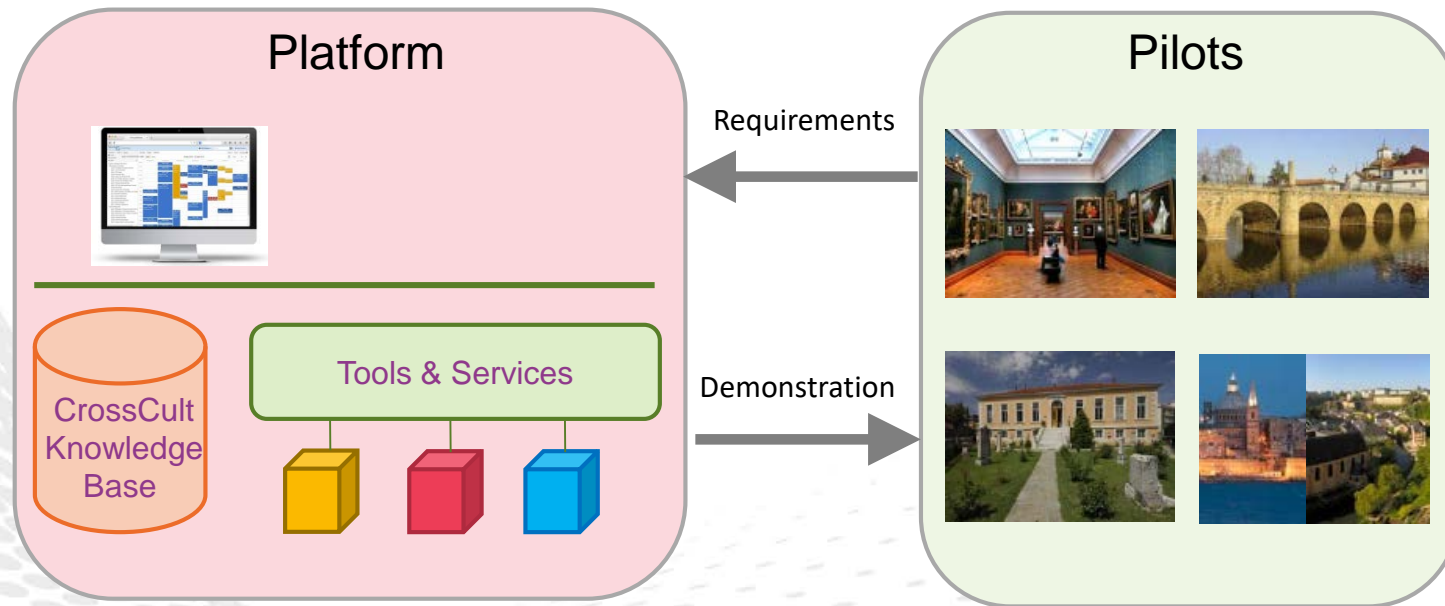
- ◆ History is a mesh of interrelated facts and concepts
- ◆ Historical data is commonly presented in silos
- ◆ Spur a change in the way European citizens appraise History
- ◆ Reflection on History focusing on cross cultural/border/gender aspects

# 4 Pilots - 8 Venues

- ◆ **Pilot 1:** Large multi-thematic venue (National Gallery, UK)
  - ◆ Connections among people, places and events through Art
  - ◆ Reflection through personalisation
- ◆ **Pilot 2:** Many small venues (Lugo ES, Chaves PT, Montegrotto Terme IT, Epidaurus GR)
  - ◆ Theurapetic use of water
  - ◆ Reflection through socialisation
- ◆ **Pilot 3:** Small venue (Archaeological museum of Tripolis GR)
  - ◆ Role of woman in society
  - ◆ Reflection through enrichment
- ◆ **Pilot 4:** Multiple Cities (Luxembourg City, Valletta)
  - ◆ Migration
  - ◆ Comparative reflection



# The CrossCult Platform



# Talk Outline

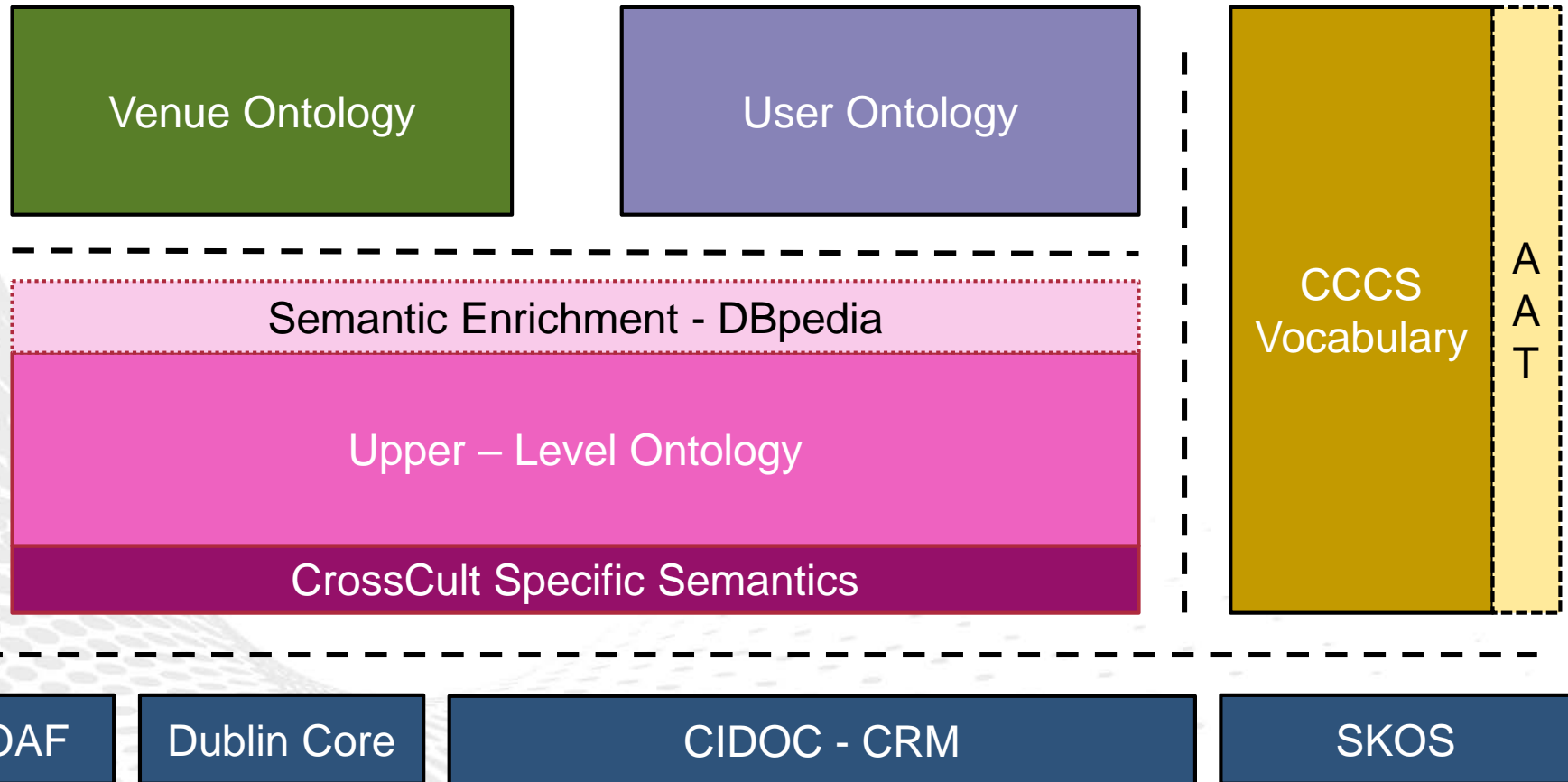
- ◆ Introduction to CrossCult
- ◆ **The CrossCult Knowledge Base**
- ◆ Semantics-enabled reflection
- ◆ CrossCult Services
- ◆ CrossCult Mobile Apps



# The CrossCult Knowledge Base

- ◆ A semantic knowledge base capable of interrelating a wide set of disparate digital cultural heritage resources.
- ◆ Requirements
  - ◆ A Semantic “glue” of common Concepts and Relationships
  - ◆ Scalable and Extensible
  - ◆ Cater for Pilot Specialisations
  - ◆ Facilitate Interoperability and Linking to External Resources
  - ◆ Maximum Reuse of Existing Standards when possible
  - ◆ Support the needs of the Knowledge Base
    - ◆ Semantics : Entities / Concepts
    - ◆ Inference and Linking

# The CrossCult Knowledge Base

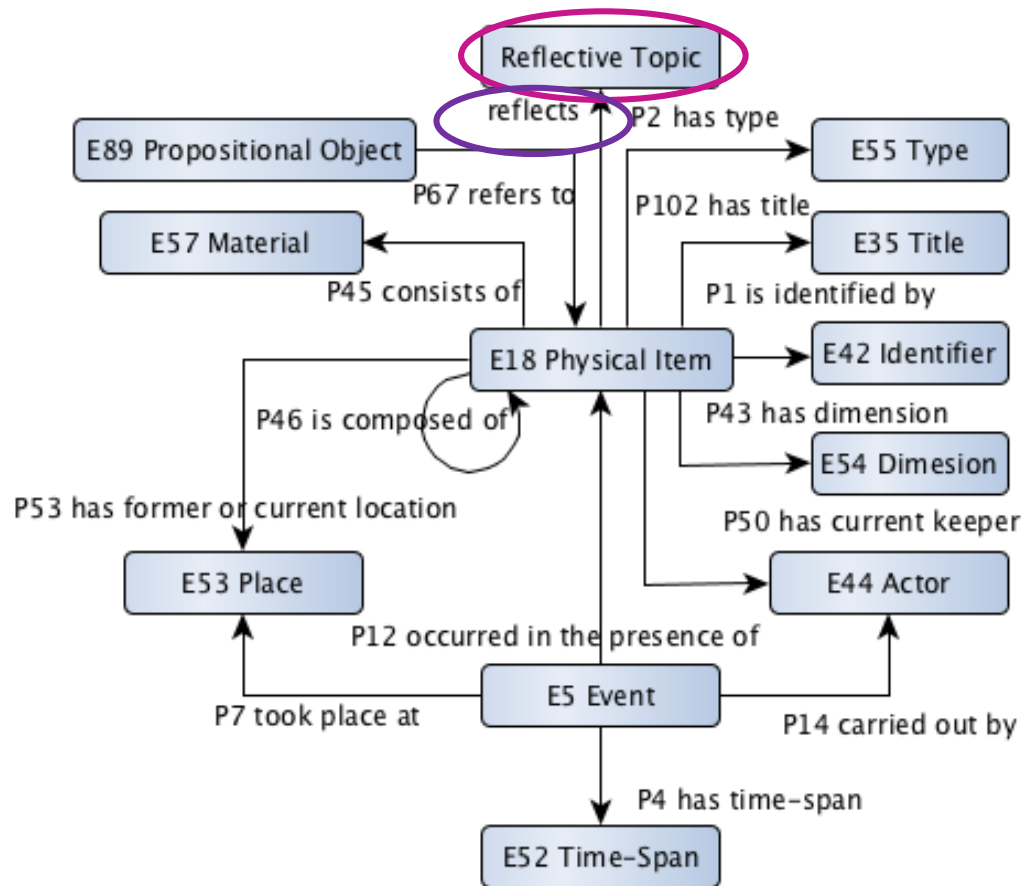


- ♦ **Ontology size: 11,484 axioms, 2186 individuals**
- ♦ **CCKB size: 1,201,533 axioms, 282,010 individuals**

# Upper-level Ontology: Overview

- ◆ A conceptual layer delivering formalisms that describe the “world” of CrossCult
  - ◆ Enables augmentation and enrichment
  - ◆ Semantic-based reasoning
  - ◆ Linking and retrieval across disparate data resources
- ◆ Core subset of CIDOC-CRM elements
  - ◆ Well-defined and interoperable semantics
  - ◆ Specialisations relevant to cultural heritage
  - ◆ Extensible to meet project-specific requirements
- ◆ Incorporates elements from SKOS and Dublin-Core

# Upper-level Ontology Core Elements



**Reflective Topic:**

Topic or subject theme that drives the user's reflection –

Specialisation of E89 Propositional Object

**reflects:**

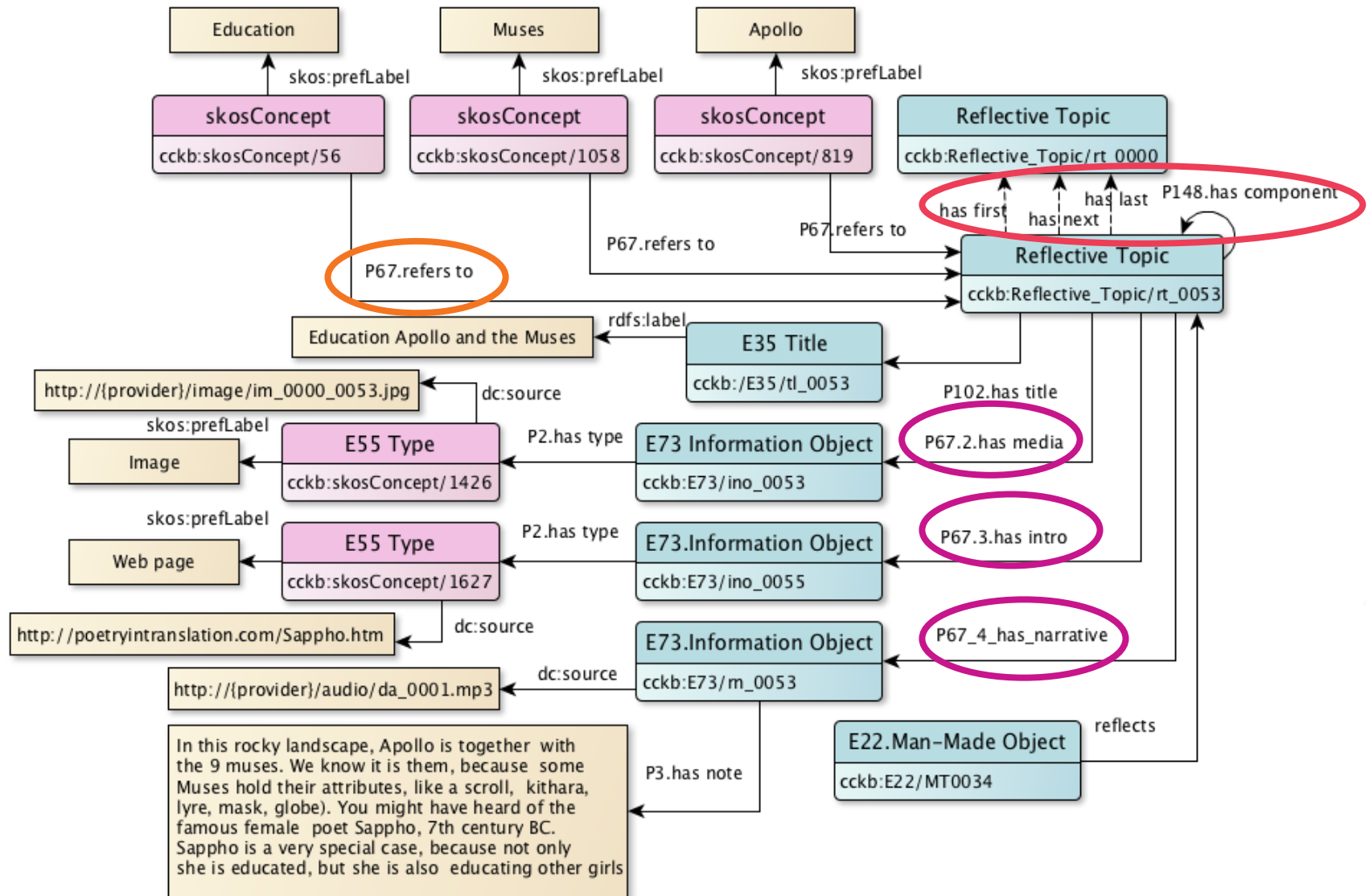
Sets a reflective topic as the primary subject of reflection of a physical or conceptual thing

Reversed and extended definition of P129 is about

# The Semantics of Reflective Topic

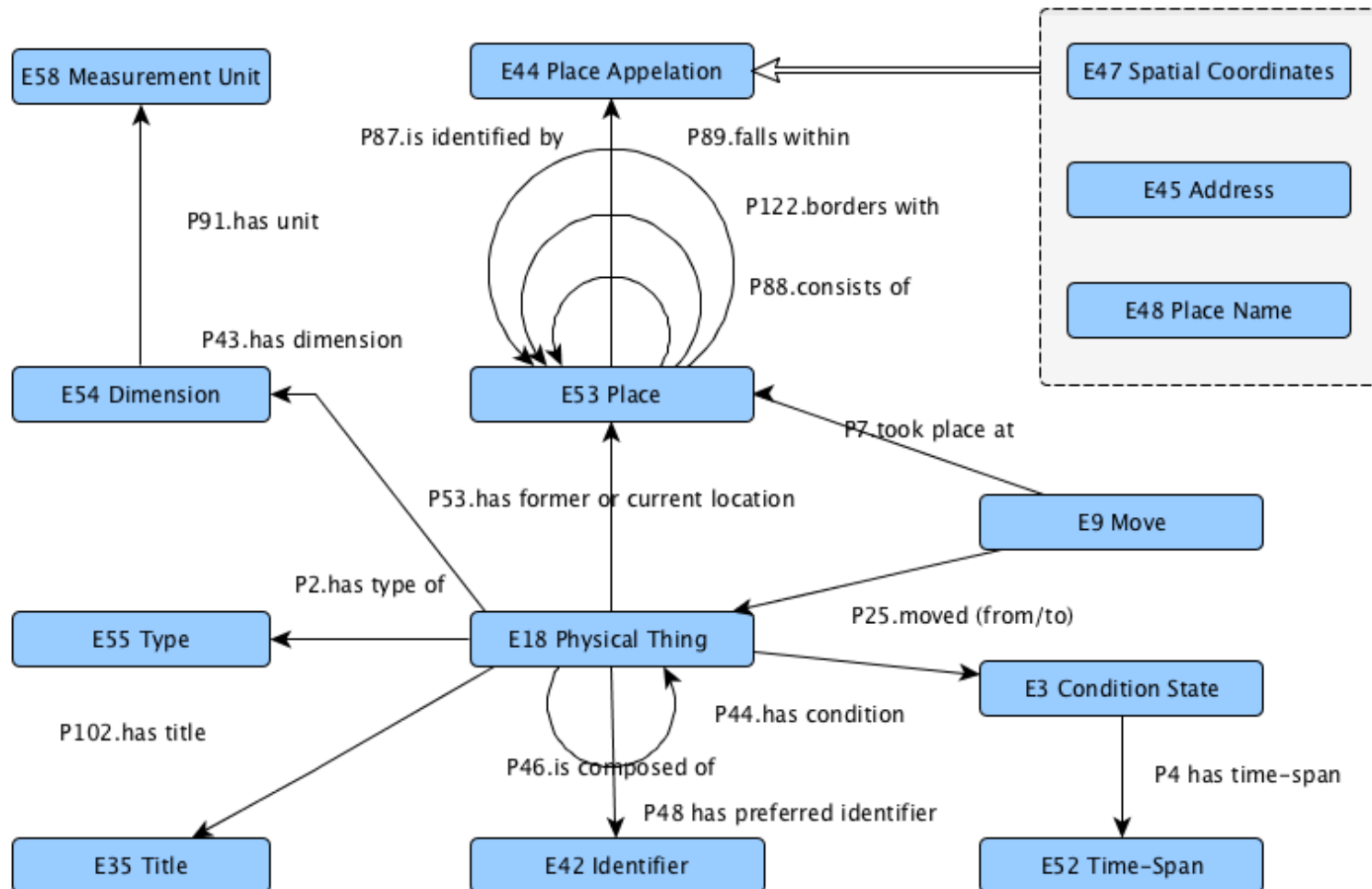
- ◆ **Reflective Topic** encompasses all those connections that can be made to
  - ◆ create a network of points of view,
  - ◆ aiding reflection and prospective interpretation over a topic,
  - ◆ enabling interconnection between physical or conceptual things of man made or natural origin.
- ◆ **is reflected by**
  - ◆ any physical object or immaterial thing, which can accommodate a true paradigm of reflection within a given reflective proposition
- ◆ **can be experienced as**
  - ◆ a composition or sequence of narrower Reflective Topics

# The Semantics of Reflective Topic



# The Venue Ontology

- ◆ Applicable across Pilots, CIDOC-CRM driven



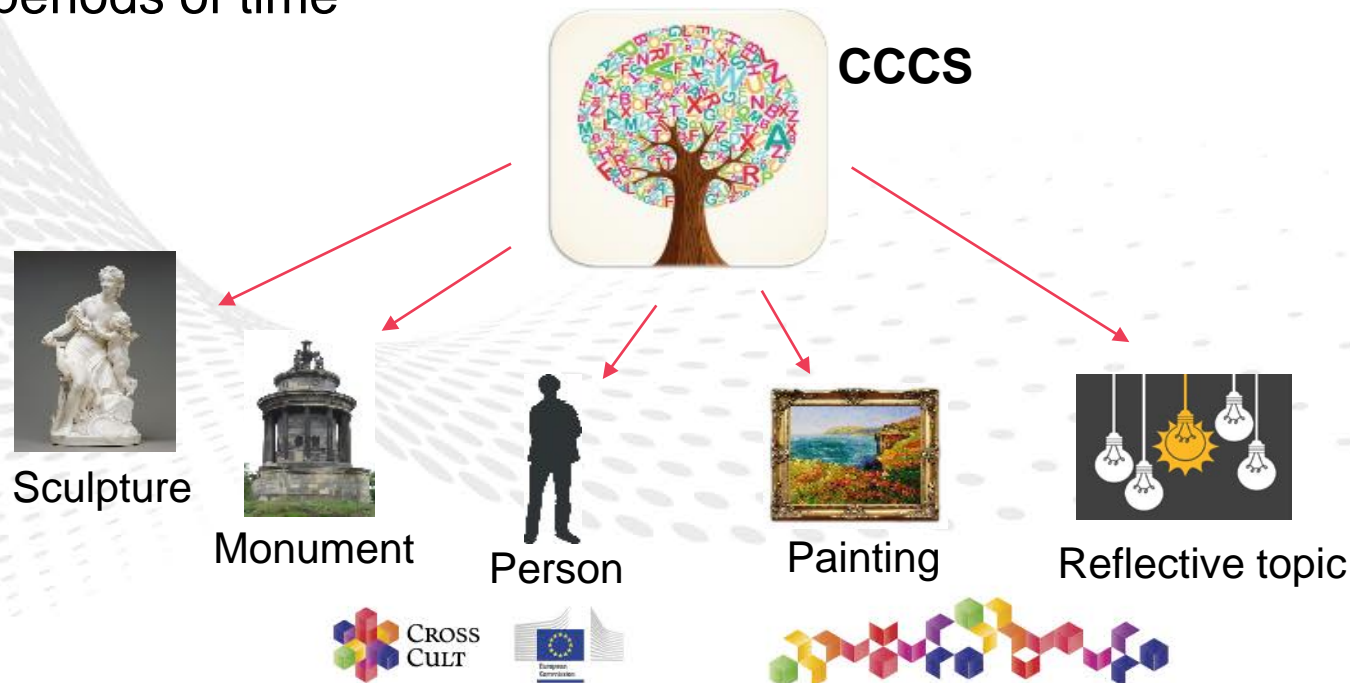


# The User Ontology

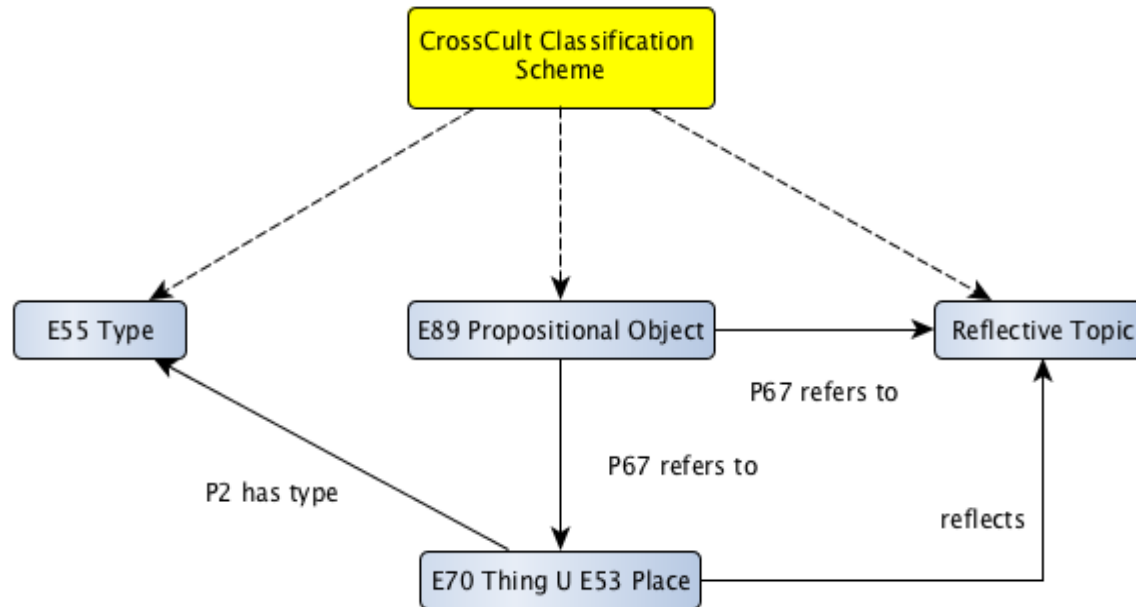
- ◆ CIDOC-CRM compliant
- ◆ Extended with
  - ◆ FOAF entities
  - ◆ project-specific entities
- ◆ Captures concepts used to describe
  - ◆ Demographic characteristics
  - ◆ User interests, knowledge, comments, etc.
  - ◆ Personality traits
  - ◆ Visiting style

# The CrossCult Classification Scheme

- ◆ A faceted classification of terms addressing the need for an additional level of vocabulary semantics
  - ◆ subjects/keywords, used to enrich the descriptions of physical objects, places and reflective topics
  - ◆ types (e.g. of multimedia objects, dimensions, etc.)
  - ◆ periods of time



# Integration of CCCS terms in CCKB



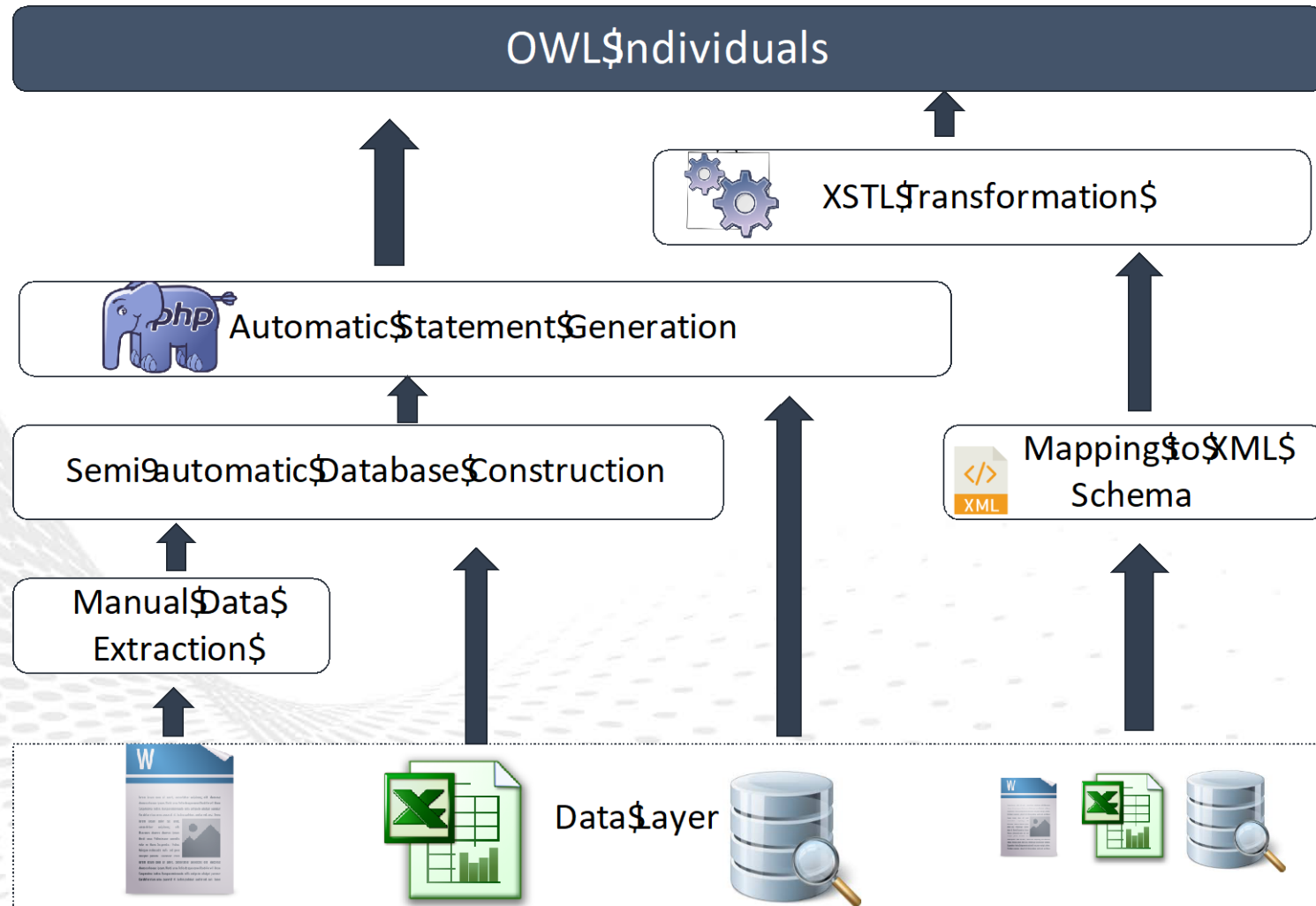
- ◆ Vocabulary terms as instances of [skos:Concept](#)
- ◆ Terms describing types classified under [E55 Type](#)
- ◆ Terms used in the descriptions of objects/places/reflective topics classified under [E89 Propositional Object](#)

# Pilots Digital Cultural Resources

Pilot	Cultural Heritage Resources	Data Format
Pilot 1	Paintings from the National Gallery collection	Semi-structured Consistent descriptions
Pilot 2	Monuments/objects from the four archaeological sites	Unstructured Variable level of detail
Pilot 3	Museum exhibits from the Museum of Tripolis	Unstructured Consistent descriptions
Pilot 4	Points of Interest (POIs) from Luxembourg & Malta	Semi-structured Consistent descriptions

- ◆ **Methods that can handle diverse types of data**

# Data Structuring Method



# Talk Outline

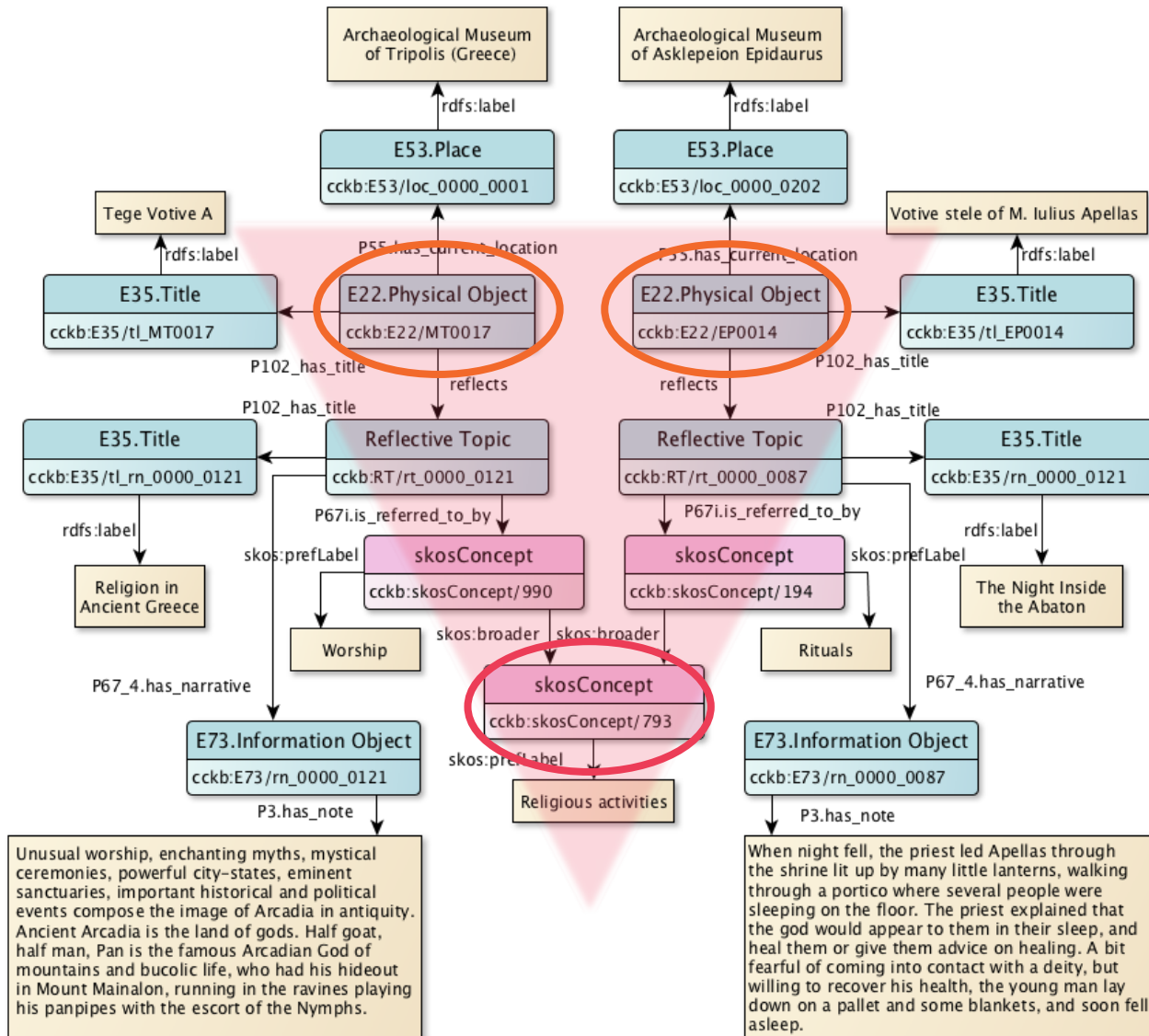
- ◆ Introduction to CrossCult
- ◆ The CrossCult Knowledge Base
- ◆ **Semantics-enabled reflection**
- ◆ CrossCult Services
- ◆ CrossCult Mobile Apps

# Reflection through enrichment

- ◆ A selected set of ontology individuals were enriched with links to standard and well-known Semantic Web resources such as
  - ◆ DBpedia
  - ◆ Getty AAT
- ◆ using appropriate properties from
  - ◆ OWL ([owl:sameAs](#))
  - ◆ SKOS ([skos:closeMatch](#))
- ◆ using Named Entity Linking
  - ◆ manually (by experts)
  - ◆ automatically (with DBpedia Spotlight)



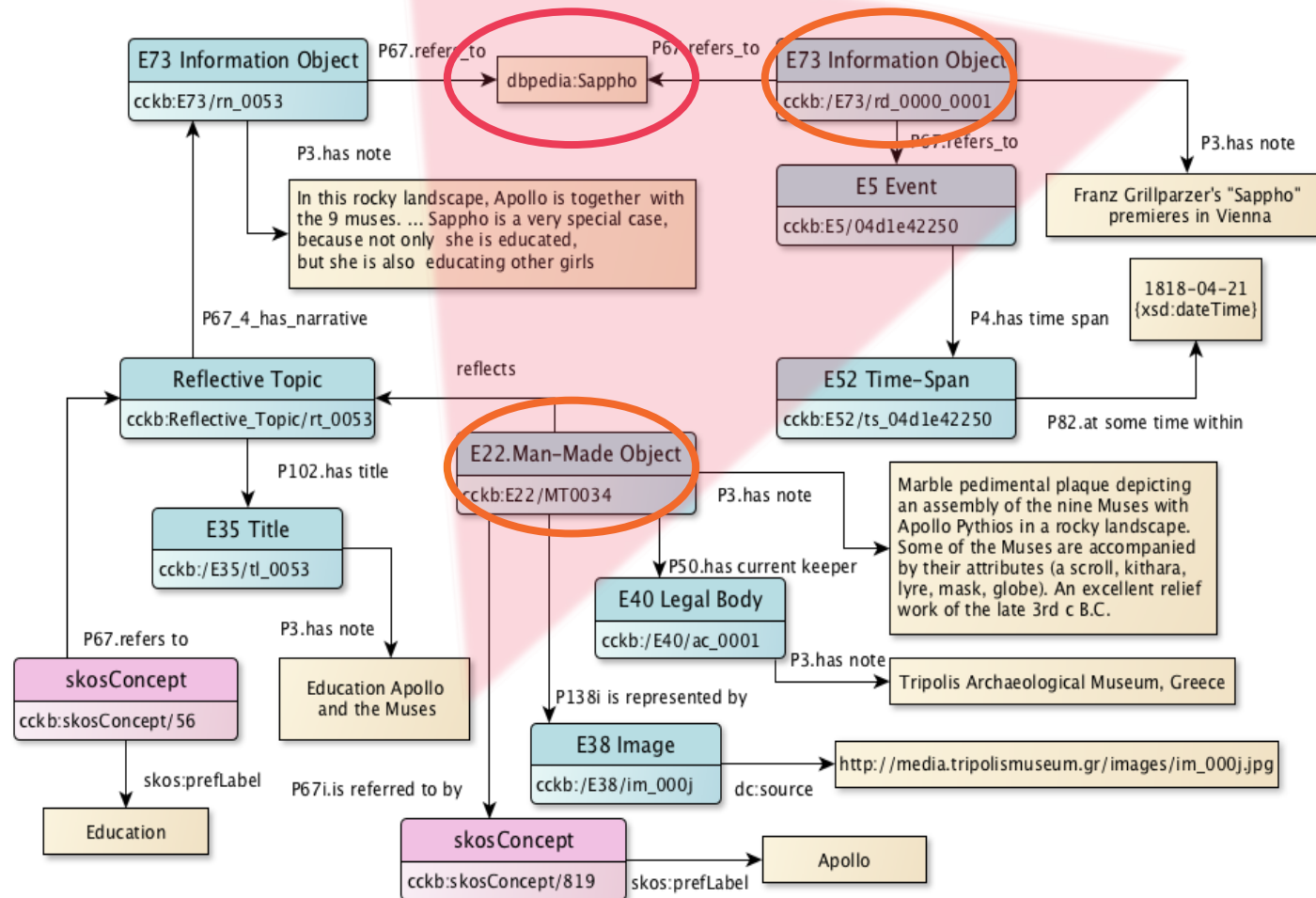
# Reflection through enrichment



# Reflection through association

- ◆ Semantics-based association between
  - ◆ pilots' cultural heritage resources
  - ◆ special days/events
- ◆ Method
  - ◆ Named Entity Linking of reflective narratives and events descriptions with DBpedia entities
  - ◆ Semantically modelling special days/events
  - ◆ SPARQL queries to retrieve the associations

# Reflection through association



# Summary of SW-related Contributions

## ◆ **CrossCult ontologies & vocabularies**

- ◆ Contributions to CrossCult
  - ◆ Homogeneous semantics-based representation of pilots data
  - ◆ Support for reflection and reinterpretation objectives
  - ◆ Support for the development of CrossCult services
    - ◆ Personalisation, recommendation, association discovery, etc.
- ◆ Applicable to any CH project/venue with similar needs
- ◆ Formal Semantics for Reflection
- ◆ Tool for creating alternative presentations of venues' collections

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- ◆ Introduction to CrossCult
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- ◆ Semantic Data Modelling
- ◆ Semantics-enabled reflection
- ◆ **CrossCult Services**
- ◆ CrossCult Mobile Apps

# User profiling

- ◆ **Image-based profiling**
  - ◆ preferences, personality, ...
- ◆ **Question-based profiling**
  - ◆ interests, levels of knowledge, ...
- ◆ **Location-based profiling**
  - ◆ implicit preferences from trajectories
- ◆ **Game profiling**
  - ◆ personality
- ◆ **Interaction-based profiling**
  - ◆ usability preferences

# User tracking

## ◆ Interaction tracker

- ◆ user's in-app interactions with the content

## ◆ Geolocation tracker

- ◆ user trajectory data

## ◆ Location tracker

- ◆ location data



# Recommendation

## ◆ **Person recommendation**

- ◆ Form teams out of sets of users, with unrestricted criteria on the user profiles

## ◆ **Association recommendation**

- ◆ Rate associations according to user interests
- ◆ Using word embeddings learnt via Artificial Neural Networks

## ◆ **Item recommendation**

- ◆ Recommend POIs or exhibits according to the user's interests

## ◆ **Path recommendation**

- ◆ Recommend paths based on user's interests and preferences
- ◆ Different path-finding algorithms working on a graph representation of a venue or city

## ◆ **Recommendation feedback and learning:**

- ◆ Neural networks aiming to learn from the success or failure of any recommendations made in the past

# Context analysis

## ◆ Venue monitoring service

- ◆ Gather and aggregate the observations on all the users to produce knowledge about the whole venue

## ◆ Relevant dates service

- ◆ A particular case of association discovery, with calendar-based queries and annotations of historical events and yearly commemorations

## ◆ Trending topics service

- ◆ Collect information from Twitter and relate trending topics to venues/collections

# Social networking services

## ◆ **Experience management service**

- ◆ Manage runs of CrossCult apps and the sets of participants.

## ◆ **Chat service**

- ◆ Text-based communication between app users

## ◆ **Microblogging service**

- ◆ Build on-the-fly sporadic social networks for app users to express questions, feelings & opinions, to foster and record conversations, etc.

## ◆ **P2P communications**

- ◆ Collaborative downloading and content sharing

## ◆ **Content moderation**

- ◆ Handle user-generated comments that need to be moderated

# Visualisation

- ◆ **Visualisation of associations, maps, timelines and 3D content**
  - ◆ state-of-the-art libraries embedded in mobile apps
- ◆ **Micro-augmentations**
  - ◆ Provide stimuli to re-capture the user's attention to an app, when prolonged idling requirements are detected
- ◆ **Ontology management frontend**
  - ◆ Allow users to create, explore, manage and visualize ontology data

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- ◆ **CrossCult Mobile Apps**

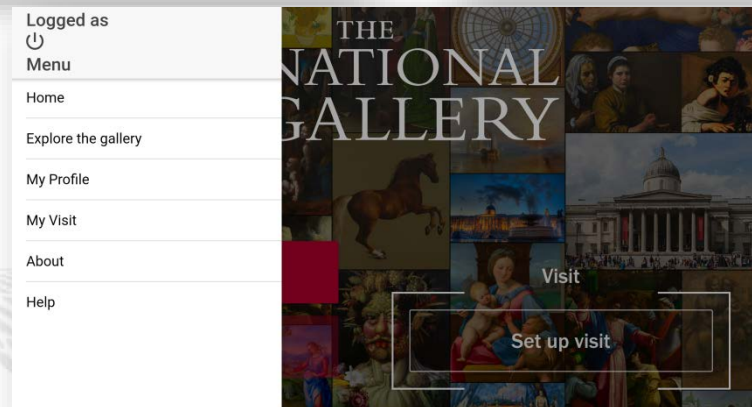
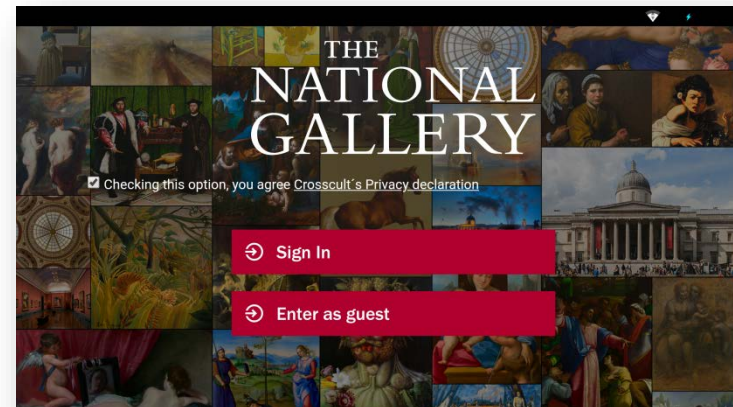
# Pilot 1: Large multi-thematic venue

- ◆ London National Gallery
- ◆ Reflective topic:
  - ◆ **Connections among people, places events through Art**
- ◆ Method:
  - ◆ **Reflection through personalisation**
- ◆ Features
  - ◆ Personalised routes to explore the collection based on personal interests
  - ◆ Enrichment with links to external resources
  - ◆ Multi-faceted search
  - ◆ "Create your gallery room"



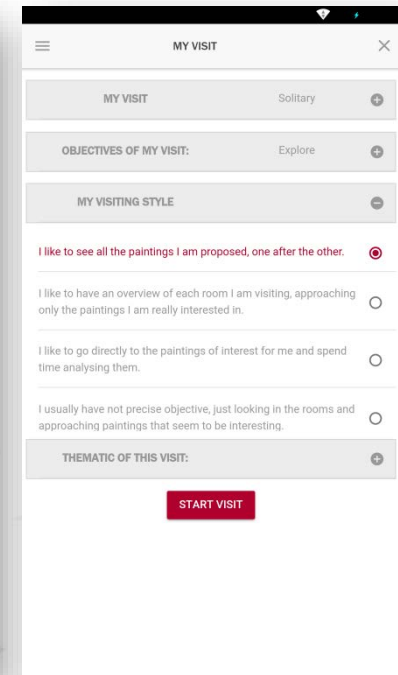
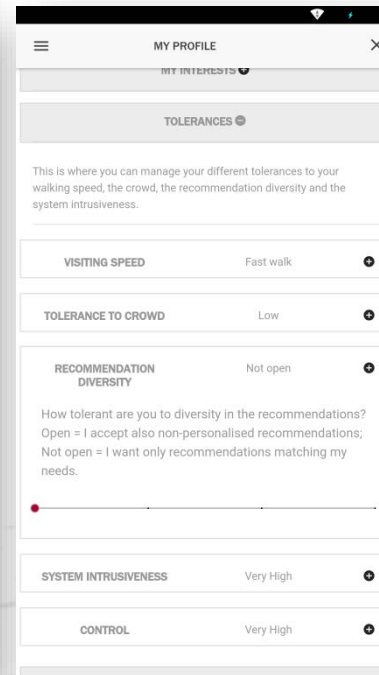
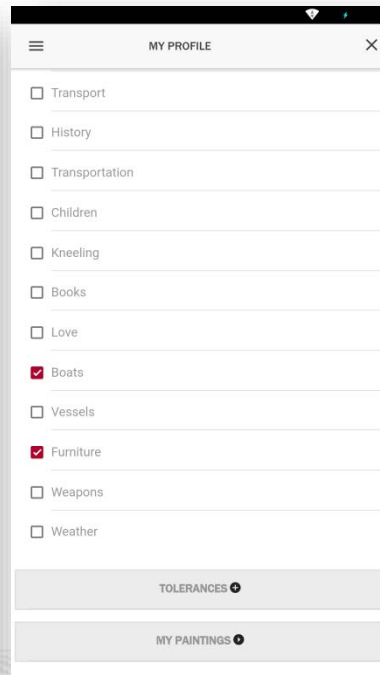
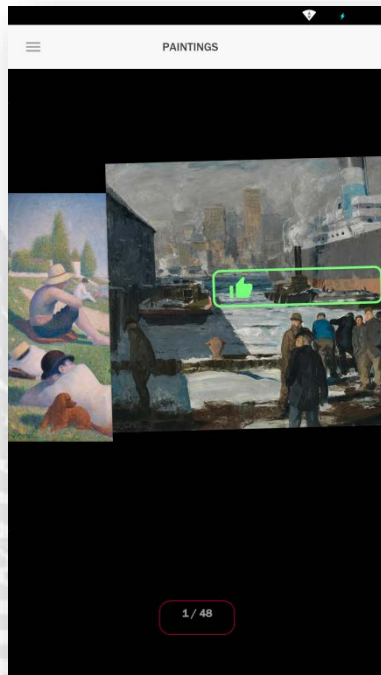


# Pilot 1: Screenshots

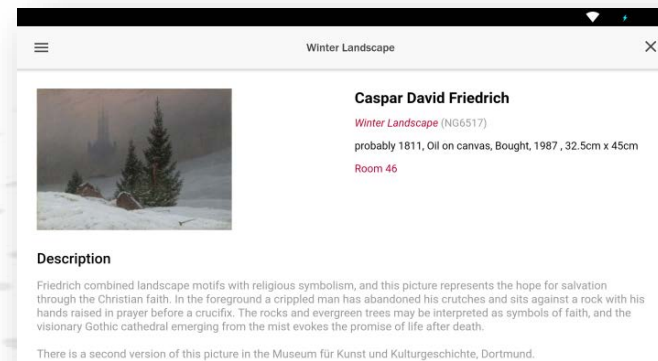
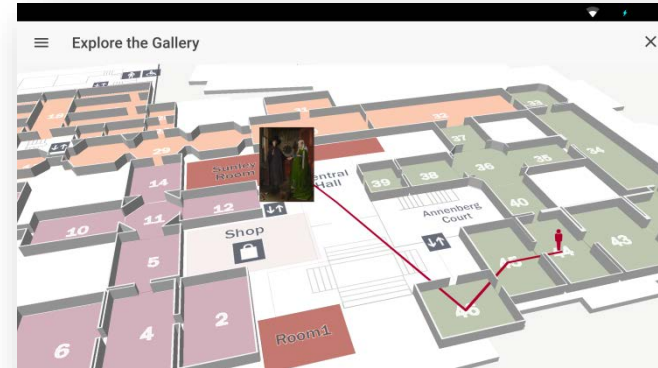
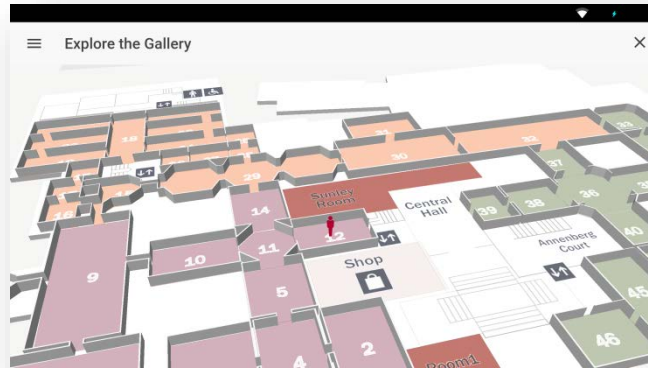




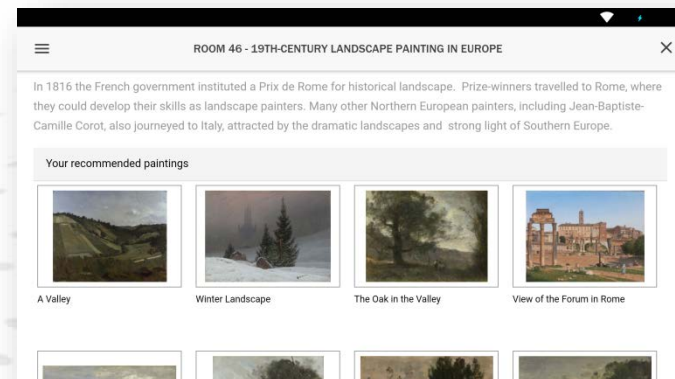
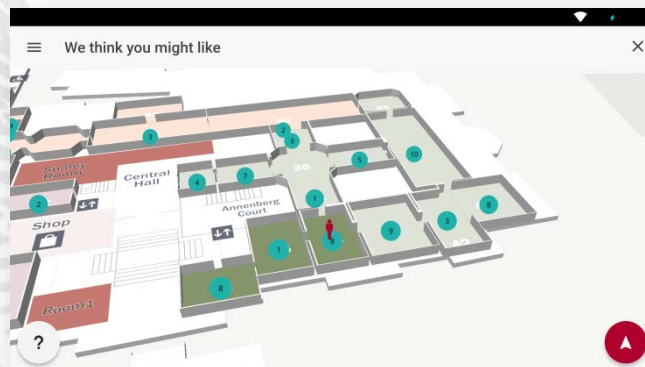
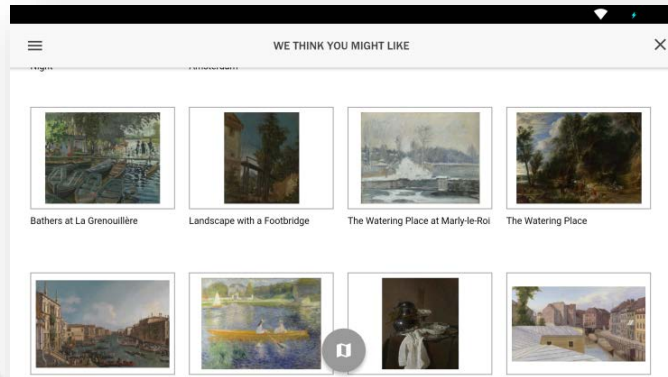
# Pilot 1: Profiling



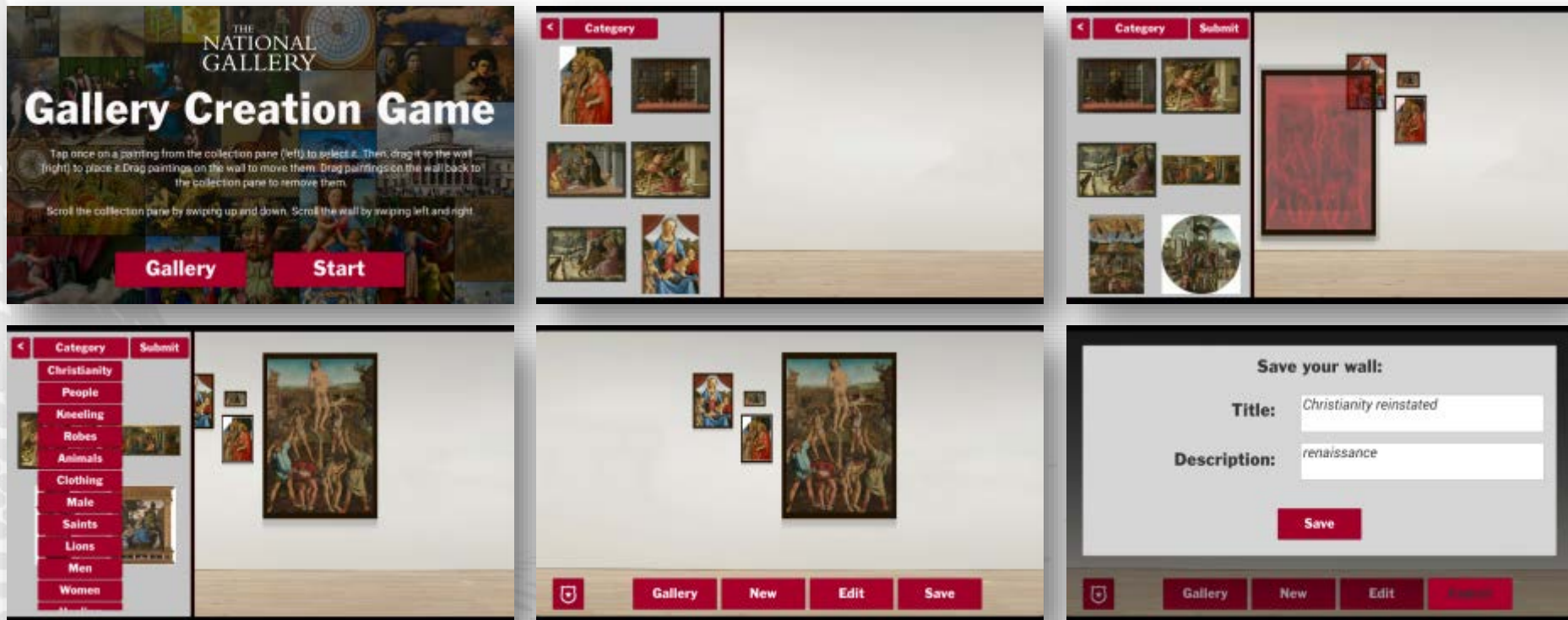
# Pilot 1: Exploring the NG



# Pilot 1: Recommendations



# Pilot 1: Create your gallery room





# Pilot 2: Many small venues

- ◆ Ancient spas of Lugo, Chaves, Montegrotto Terme, Epidauros
- ◆ Reflective topic
  - ◆ **Theurapetic use of water**
- ◆ Method
  - ◆ **Reflection through socialisation**
- ◆ Features
  - ◆ Storytelling
  - ◆ Quiz games about associations, which users play in teams



# Pilot 2: Stories linked to heritage items

Hu

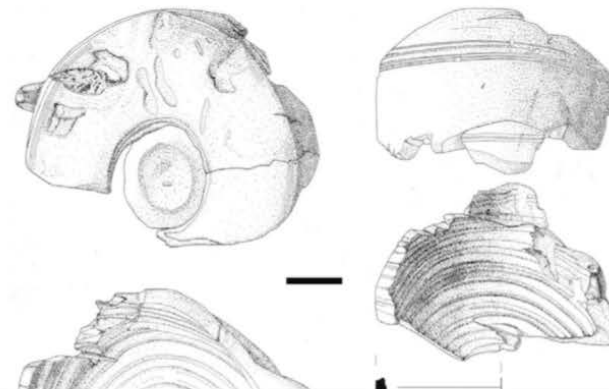
ONE

CLOSE

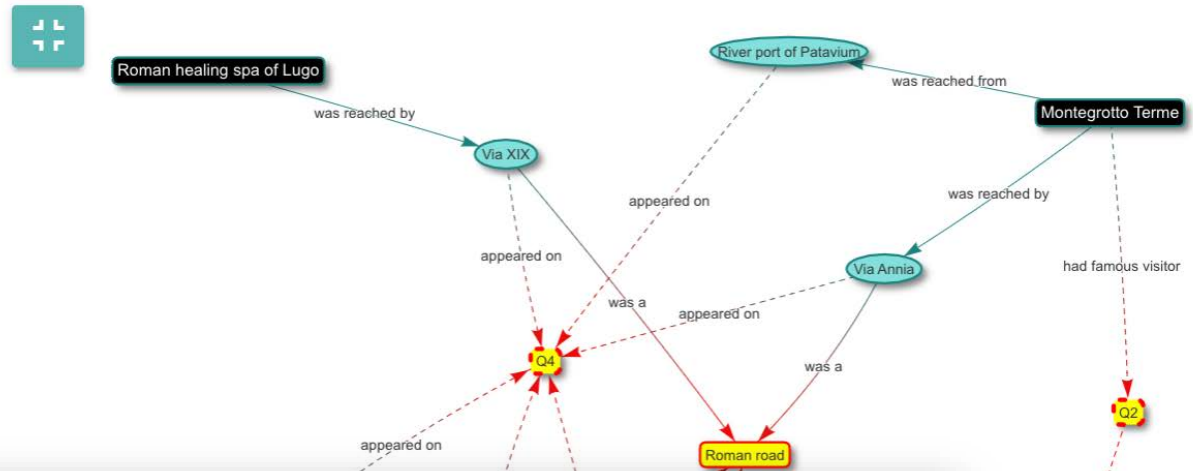
## A bit of a story...

The big building that they saw close to the bridge was a spa, a building using mineral-medicinal waters into pools, fountains and channels, where people went mainly to treat their diseases. Although it was known that these waters have healthy proprieties because their minerals and temperature, they couldn't forget the importance of deities associated to them. So, there were several sacred spaces with altars and basins, where people left their gifts: both before taking the waters and after the healing treatments. The boys remembered to have seen shops outside displaying various objects for the water deities: little altars, statuettes, reliefs, bottles, glasses...

Design of the Roman wooden cup discovered in the archaeological dig of the Roman healing spa of Chaves – Vaz et al.

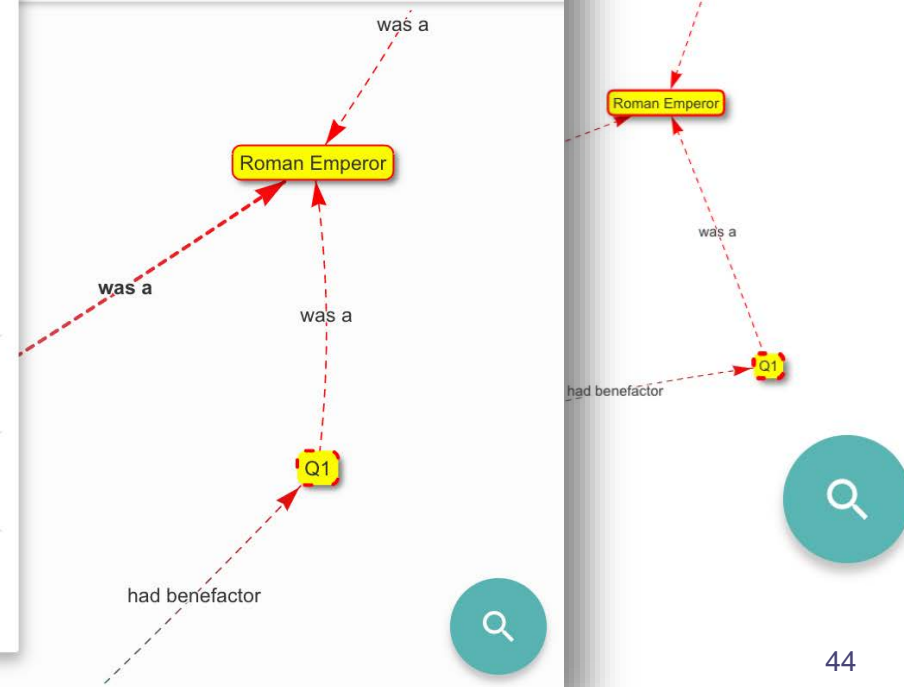
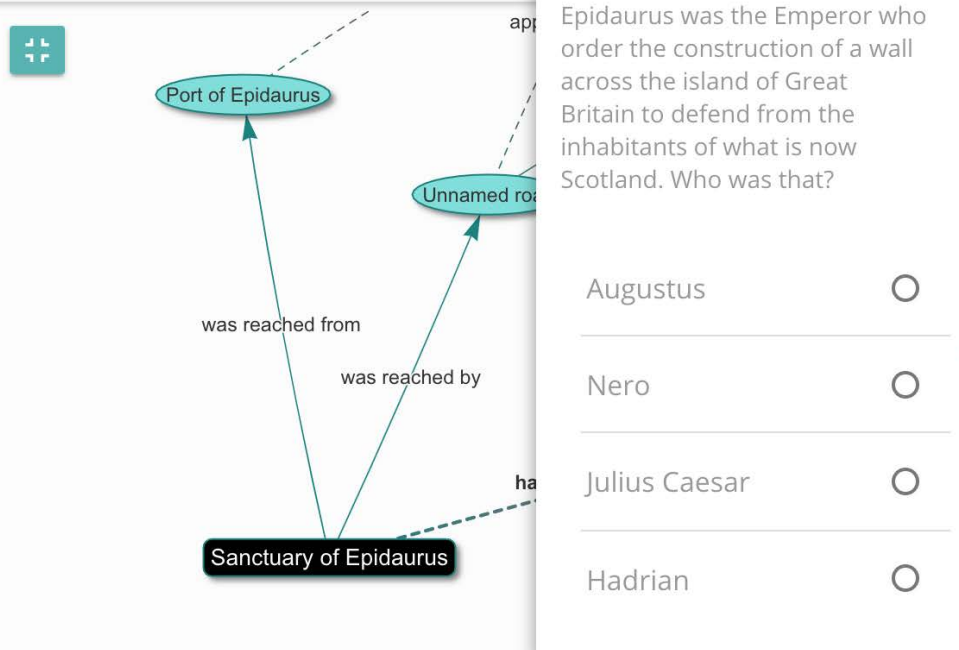


# Pilot 2: Connections & Quizzes



Pilgrimage and communication routes

DONE





# Pilot 2: Crowdsourcing associations

## Hall of fame



Name	Score
Andreas	213
Martín	73
Iugo87	63

Your initial score: 0

Please share any thoughts about the game contents



Did you miss any connections in the game?



Does any of the venues relate to places near your home?



Do you think any of these venues related to others in different European countries? Why?



# Pilot 2: Tools to design new experiences

The image displays the CrossCULT interface, which is used for designing educational experiences. It features a central knowledge graph and several side panels for editing and viewing content.

**Knowledge Graph:** The central graph shows relationships between various entities. Key nodes include 'Veneto', 'Italy', 'European Union', 'Peloponnese', 'Montegrotto Terme', 'Padua', and 'Roman Empire'. Relationships are labeled with terms like 'member of', 'geographical region in', 'city in', and 'comes in province in'.

**Left Panel (FROM TO LABEL):** This panel lists relationships between different entities. It includes a table with columns for 'FROM', 'TO', and 'LABEL'. The table shows relationships between 'Galicia' and 'Spain' (autonomous community), 'Spain' and 'European Union' (member of), 'Portugal' and 'European Union' (member of), 'Greece' and 'European Union' (member of), and 'Italy' and 'European Union' (member of).

**Right Panel (Edit Veneto):** This panel provides a detailed view of the 'Veneto' node. It includes a 'Label' field, an 'Information' field with a description of Veneto, a 'Question type' dropdown menu, and a 'Node Question' field. The 'Question type' is set to 'Timeline'. The 'Node Question' field contains a date range 'mm/dd/yyyy'. Below this, there are 'Options' for the question, each with a difficulty level (Easy, Medium, Hard) and a 'Load' button.

**Bottom Panel (Veneto Node):** This panel shows a detailed view of the 'Veneto' node, including its description and a 'Load' button.

# Pilot 3: A small venue

- ◆ Archaeological Museum of Tripolis
- ◆ Reflective topic
  - ◆ **Role of woman in society**
- ◆ Method
  - ◆ **Reflection through enrichment**
- ◆ Features
  - ◆ Profiling games
  - ◆ Personalised presentations of the collection
  - ◆ Reflective narratives
  - ◆ Association with other related cultural heritage resources



# Pilot 3: A small venue



# Pilot 4: Two cities

- ◆ Luxembourg & Valletta
- ◆ Reflective topic
  - ◆ **Migration**
- ◆ Method
  - ◆ **Comparative reflection**
- ◆ Features
  - ◆ Personalised outdoor exhibition & a game
  - ◆ Discover historic topics (e.g. migration) connected to physical locations
  - ◆ Share thoughts/stories and contribute to a public history







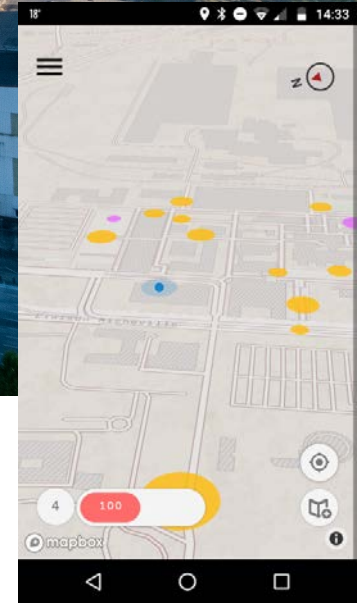
## A walk through Belval's past and present





GPS to help your find your position  
with respect to your surroundings





Identify nearby Places of Interest



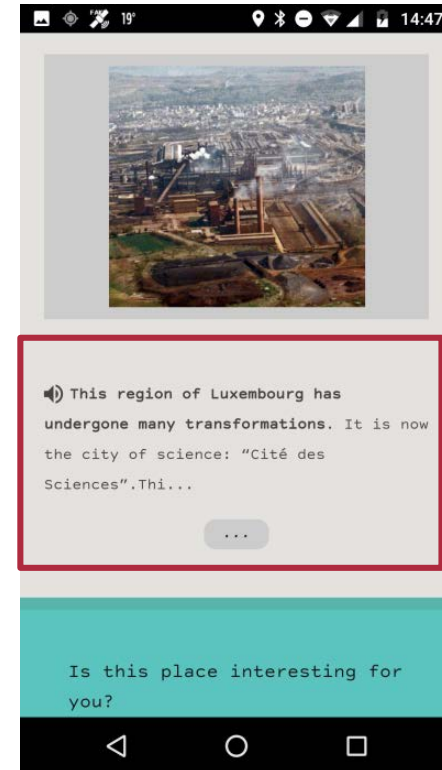
Follow visual clues to unlock stories

- ◆ Unlock the story
- ◆ Discover the connection of the place to the past





# ◆ Read about the place's history



- ◆ Rate your perception of the place

(less)

Is this place interesting for you?

☆ ☆ ☆ ☆ ☆

What do you like most about the urban transformations in Belval and why?

What do you think?

save

- ◆ Reflect
- ◆ Answer a question connecting the past with the present

(less)

Is this place interesting for you?

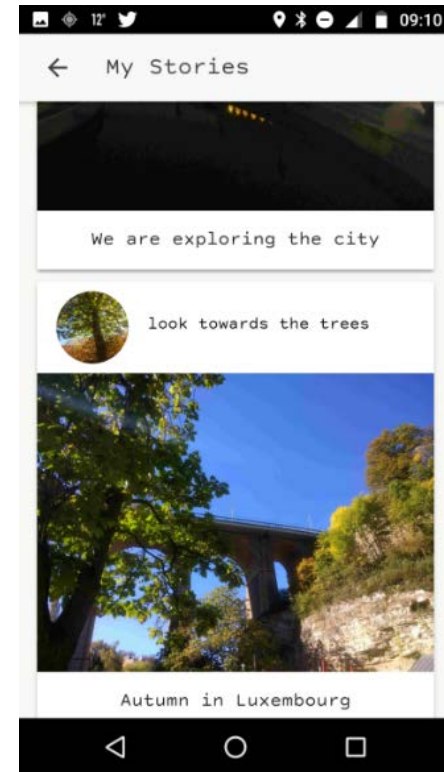
☆ ☆ ☆ ☆ ☆

What do you like most about the urban transformations in Belval and why?

What do you think?

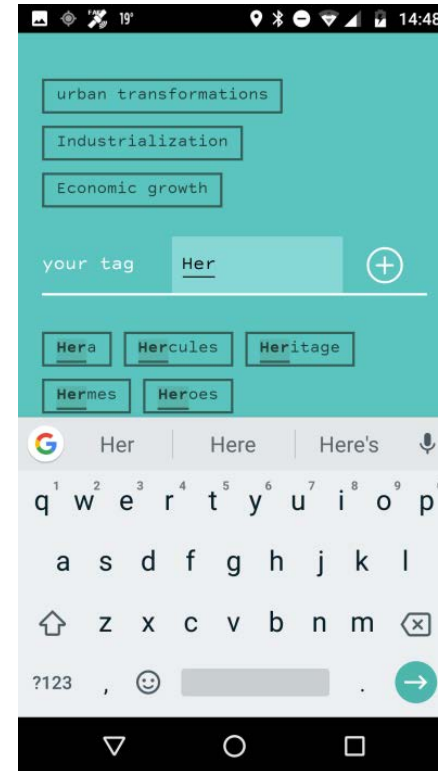
save

## ◆ Add your own story





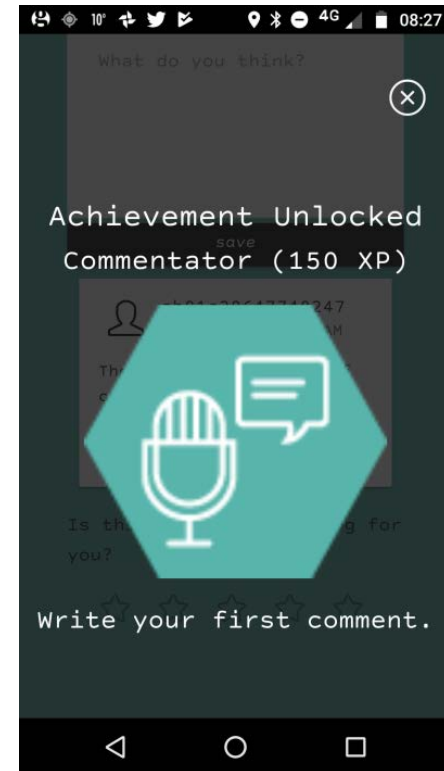
# ♦ Tag your thoughts



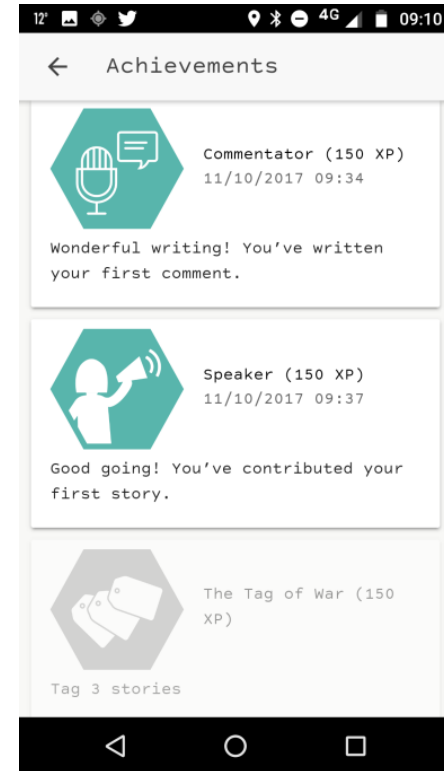
## ◆ Read other visitor's comments



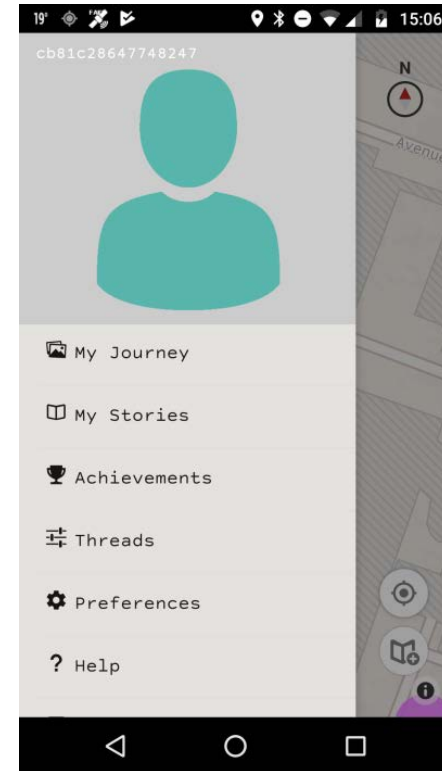
## ◆ Playful navigation



## ◆ View your achievements



- ◆ View your journey
- ◆ Pick the history threads you want to explore
- ◆ Customize and get help



# Thank you! Questions?

For more information about the project, visit

<http://www.crosscult.eu>

The CrossCult ontologies are available at:

<https://www.crosscult.eu/en/resources/datasets/>

